

Post-Test Questionnaire

1. The instructions were clear and I knew how to begin
 - Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly Disagree
2. I felt there was sufficient information to find and order what I needed
 - Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly Disagree
3. I found the search tool useful in locating the products
 - Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly Disagree
4. The menus and forms were clear and therefore I would not need to contact customer service
 - Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly Disagree
5. The shopping cart was easy to use
 - Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly Disagree
6. I would recommend this site to others
 - Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly Disagree
7. Suggestions: